

DATA PRIVACY POLICY

Come Closer Ministries

1. What is the purpose of this document?

Come Closer Ministries are a "data controller". This means that we are responsible for deciding how we hold and use personal information about you. The document makes you aware of how and why your personal data will be used, and how long it will usually be retained for. It provides you with certain information that must be provided under the General Data Protection Regulation ((EU) 2016/679) (GDPR).

1.1 Your personal data – what is it?

Personal data relates to a living individual who can be identified from that data. Identification can be by the information alone or in conjunction with any other information in the data controller's possession or likely to come into such possession. The processing of personal data is governed by the General Data Protection Regulation (the "GDPR").

2. Who are we?

Come Closer Ministries is the data controller (contact details below). This means it decides how your personal data is processed and for what purposes. Come Closer Ministries is a community organisation.

2.1 We will comply with data protection law and principles, which means that your data will be:

- (a) Used lawfully, fairly and in a transparent way.
- (b) Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
- (c) Relevant to the purposes we have told you about and limited only to those purposes.
- (d) Accurate and kept up to date.
- (e) Kept only as long as necessary for the purposes we have told you about.
- (f) Kept securely.

3. What personal data do we collect from you and where do we collect it from?

Personal information is any information that can be used to identify you. We will only ever collect the information we need to fulfil our purposes.

We collect information from:

- Information that you give us directly: for example, when you give financially, or request the e-newsletter.
- Information from your use of our website (www.comecloser.org): we collect non-personal data such as IP addresses, details of pages visited, and files downloaded, Website usage information is collected using cookies.

Sensitive /special categories of data:

Data Protection regulations recognise that certain categories of data are sensitive. They include: racial or ethnic origin, political opinion, religious or philosophical beliefs, health or sexual orientation. We do not collect sensitive data unless there is a clear reason for doing so. For example, if Come Closer Ministries was taking a group of people on a weekend away, we would collect any relevant medical/allergy information to ensure that, as event organisers, we were providing an appropriate duty of care to our participants.

Children's data:

The Data Protection regulations recognise the importance of protecting children's data. This is important to us. Where we collect data for children under 17 (for example for a Children's workshop) we will ask the permission of parents or guardians.

4. How do we process your personal data?

We use your personal data for the following purposes: -

- To enable us to provide a voluntary service for the benefit of the ministries involved with.
- To administer records.
- To fundraise and promote the interests of the community organisation.
- To manage our volunteers.
- To maintain our own accounts and records.
- To inform you of news, events, activities.

5. What is the legal basis for processing your personal data?

We rely on a variety of legal bases for processing personal data depending on the purpose of the activity being undertaken. We make wide use of your consent, for example all our communications activity that keeps you informed about news, events and ways that you can be involved.

We use compliance with a legal obligation as the basis of processing for any legally required activities such as HMRC's requests for any audits.

6. Sharing your personal data

We never share your data for other organisations to use for their own purposes.

Your personal data will be treated as strictly confidential and will only be shared with other members of the Come Closer Ministries small administration team, to carry out a service that enables connection with the organisation. Note: We use Mailchimp to process emails sent out and EventBrite to process event tickets, each of whom have their own strict data policies.

We do share data where we are under a legal obligation to do so (for example if HMRC required giving information).

7. How do we store your Personal data and keep it safe?

The Come Closer Ministries trustees, complies with its obligations under the GDPR by keeping personal data up to date; by storing and destroying it securely; by not collecting or retaining excessive amounts of data; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate technical measures are in place to protect personal data.

8. How long do we keep your personal data?

We retain data while it is still current; financial paperwork for up to 6 years after the calendar year to which they relate; and contact information is on-going until requested to be deleted, or is no longer relevant. Where your information is no longer required we will ensure that it is disposed of in a secure manner

9. Your rights and your personal data

Unless subject to an exemption under the GDPR, you have the following rights with respect to your personal data: -

- The right to request a copy of your personal data which Come Closer Ministries holds about you;
- The right to request that Come Closer Ministries corrects any personal data if it is found to be inaccurate or out of date;
- The right to request your personal data is erased where it is no longer necessary for Come Closer Ministries to retain such data;
- The right to withdraw your consent to the processing at any time
- The right to request that Come Closer Ministries provide the data subject with his/her personal data and where possible, to transmit that data directly to another data controller, (known as the right to data portability),
- The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a restriction is placed on further processing;
- The right to object to the processing of personal data, (where applicable)
- The right to lodge a complaint with the Information Commissioners Office.

10. Further processing.

If we wish to use your personal data for a new purpose, not covered by this Data Protection Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.

11. Contact Details

To exercise all relevant rights, queries of complaints please in the first instance contact the Chairperson Emma Beaney at: emma@comecloser.org

You can contact the Information Commissioners Office on 0303 123 1113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF